

## Quality Policy

Established in 1979, Saftronics Limited specialise in the creation of advanced process control and automation systems including the design and development of bespoke software and the manufacture and installation of electrical equipment.

Saftronics holds certifications in the following, and is committed to conform with the requirements of:

- IT quality management system – TickITplus
- Low voltage assemblies: BS EN 61439-2:
- PI Membership (The PROFIBUS Association)
- Environmental management: BS EN ISO 14001
- OH&S management BS OHSAS 18001
- Achilles UVDB membership
- UVDB Verify supplier
- Quality management: BS EN ISO 9001

We work hard to improve quality in every area and this policy states our values and the action we take to maintain and continually improve the effectiveness of our Quality Management System at Saftronics.

Our quality aims are to:

- Establish strong relationships with our customers and suppliers to improve the quality of products sold and purchased
- Provide all employees with an environment and training that supports the delivery of high quality products and services including advanced software and encourage everyone to realise their full potential
- Hold regular management meetings to determine and review measurable quality objectives
- Ensure that resources are available to meet those objectives
- Commit to comply with all applicable statutory and regulatory requirements and also to satisfy any other applicable requirements
- Review at least annually the organisational context of Saftronics and the quality policy to confirm its continuing suitability
- Communicate the quality policy throughout the company to promote a full understanding of our quality aims
- Commit to continually improve the quality management system

Ultimate responsibility for quality lies with the Managing Director. However, the continuing success of Saftronics depends upon everyone working as a team to enhance our performance. It is a mandatory condition of employment that all personnel follow our agreed procedures to maintain the highest levels of quality at all times.

Mark C Godfrey, Managing Director

Reviewed February 2016

Next Planned Review: February 2017